ECCO SHOESHINE Quick SSO Guidance

Presenter's Name

HOW TO ENSURE SSO PROCESS

You can log-in with the Single Sign On (SSO) button if you have an ecco.com or ecco.ru e-mail account.

Kindly note that the SSO functionality only works, if you have <u>logged in to the computer</u> with an ECCO password – using a pin code, face ID fingerprint or other sign-in options will not be compatible with the CCO process.

TROUBLE SHOOTING in case of log-in challenges

1. Check your access from My Apps

https://eccoshoeshine.com website is integrated with SSO, you can login to website with youre ecco account

Open your web browser and Go to <u>https://myapps.microsoft.com/</u> if you have access to ecco shoeshine you should be able to see ecco shoeshine apps

CCCO My Apps ~		✓ Search apps									
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	ECCO JAMF - Conditional Access	ECCO Pluralsight	ECCO Profisee Dev	ECCO Profisee Prod	ECCO SAP Cloud Platform	ECCO SAP Cloud Platform (DEV)	ECCO SAP Cloud Platform (QA)				
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Note : if this apps doesn't show on your device, please reach out to service desk to register your store account <u>Create a Call – ECCOAssist</u>

2. How to login from my apps

1. Go to https://myapps.microsoft.com/

2. Click on ecco shoeshine – Prod (You will be redirected to ecco shoeshine web)

https://myapps.microsoft.com												
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3. How to login directly to ecco shoeshine

- 1. Open your web browser and Go to https://eccoshoeshine.com/login
- 2. Click on Login with Ecco Single sign-on
- 3. Insert your username and password
- 4. Done

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If you're unable to log in, you can try these steps:

1. Clear your cache and cookies



2. Login with incognito mode or Private windows

a. Google Chrome

- Click the three dots in the top right corner
- Select New Incognito Window
- use the keyboard shortcut Ctrl + Shift + n on Windows, Linux, or Chrome OS
- use the keyboard shortcut $\mathbb H$ + Shift + n on Mac

b. Microsoft Edge

- Click the three dots in the top right corner
- Select New InPrivate Window
- 3. Create A call to service desk Create a Call ECCOAssist

Thank you